

The Rio Linda / Elverta Waterways

A Publication of the Rio Linda Elverta Community Water District

P.O. Box 400, Rio Linda, CA 95673

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www.rlecwd.com

7/20/2024 – 9/20/2024 Billing Period



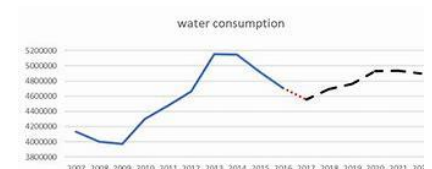
Bills will be mailed no later than September 30, 2024, for the period of 7/20/2024 to 9/20/2024. The free fee date is October 22, 2024. ** Late fee of \$6.00 will be applied to all outstanding bills on October 23, 2024. Also, please note that there is a \$50.00 charge for any after-hours turn on. **Payment arrangements can be made in the District Office or found on the district's website. Office hours are Monday through Friday, 7:00am to 4:00pm. Payment arrangements must be made at least one day before the Free Fee Date. For this billing cycle, payment arrangements must be made by October 21st.

Payments can be made online, <https://rlecwd.epayub.com/>, via postal service, and at the District Office's night depository slot found next to the main door for checks and money orders. The District offers free automatic payments directly from your bank account through ACH. The form to set up ACH can be accessed through the District website or by calling or visiting the District office.

Reminder, the District Office does **Not Accept Cash**.

Want to Track your Water Usage?

The new Innov8 devices that are properly registered with accurate notification set up are now available to interested customers. With one of these devices on your water service, you can start receiving daily notification of continuous use on day 1 of a leak or water theft, or pipe rupture. The water consumption detail available with these devices also enables customers to quantify the cost associated with various water use patterns, such as outdoor irrigation. The bi-monthly charge for these Innov8 devices is \$5. To have one of these innov8 devices installed, please or call the district office at (916) 991-1000.



Website Redesign

We're working on redesigning our website to make our online interactions with the community more convenient and accessible. The anticipated launch of the new website is about 60-90 days (about 3 months) from now.

Winter Still Calls for Conservation

We appreciate the outstanding efforts of RLECWD customers during the summer months to keep water usage to a minimum. Although we are now approaching cooler months ahead, we ask that customers still retain their same water saving habits.



Here are some indoor conservation tips:

- Run appliances such as clothes washers and dishwashers only when full.
- Fix leaky toilets, faucets, and showerheads.

Know where the location of your main shut off valve is. If a pipe bursts and unless you have your own gate valve installed, you will need to contact the District Office to have a field technician shut off the water at your main. Call RLECWD at (916) 991-1000

Board Meetings

The regular monthly meeting of the Board of Directors will be held at the Visitor Depot Center on the fourth Monday of each month commencing at 6:30 p.m. We welcome your participation! During each meeting, time is set aside to allow for public comments about District-related questions.



Board of Director Election Information

The community is exploring the feasibility and logistics of a RLECWD Board candidates forum because there are 7 candidates for the 3 seats on the Board that are up for election in November. The informal objective is to allow the community to meet the candidates and hear their reasons for seeking office. The candidate's forum is NOT intended to be a debate. The voting will take place on November 5th, do not forget to vote.

Garden Smart

Garden Smart is a new home and garden publication from Be Water Smart with useful tips and inspiration for creating a beautiful, water-wise yard. In Garden Smart, local experts explore the five things you can do right now to help your garden cope with a dry condition, tons of ideas for low-water plants, the ultimate water-wise yard, garden renovation mistakes to avoid and much more! Click here to download the publication.



High Usage Courtesy Calls/Emails

After each meter reading, staff reviews each reading looking for abnormalities in use. Past usage is compared to the current meter reading and customers are contacted when water usage is significantly greater than past readings. Often, this review identifies a water leak or irrigation problem. If you get a call from us about high usage, this is a courtesy call notifying you that there may be a water use problem in or around your property.