

Rio Linda Elverta Community Water District

Request for Consideration of Billing Issues by the Board of Directors



Account Holder: _____ Account #: _____

Service Address: _____

Check the appropriate box(s) and specify which fees you are requesting the Board to waive:

- Account Deposit Amount: \$ _____
- Delinquency Notice Fee Amount: \$ _____
- 48 Hour Notice Fee Amount: \$ _____
- Service Charges Amount: \$ _____
- Shutoff Fee Amount: \$ _____
- Tampering Fee Amount: \$ _____
- Other Amount: \$ _____

Notice: This request may be considered at a public Board Meeting. This document may become a part of the Board meeting agenda which is accessible to the public by request or via the District website. However, the District will make reasonable attempts to preserve customer privacy via redaction, e.g. addresses, phone, email etc.

Total: \$ _____

Justifying Information to Support Your Request: _____

(Attached additional sheets if necessary)

By signing below you are; attesting to the accuracy of the information you have provided and fraudulent submittal may result in Board denial , you acknowledge that all correspondence between yourself and the District is subject to California Public Records Act laws, and you further acknowledge the Board of Directors' rulings are final.

Signed: _____ Date: _____

Account Holder Contact Information:
In case you are unable to attend the Board Meeting, please provide with your preferred method for us to contact you regarding the Board's decision.
Email Address: _____
Phone Number: _____
US Mail (provide mailing address): _____

Business Office

Account History – This includes all transactions up to the date form is signed

_____ Number of times Delinquency Notice sent in the past 12 months

_____ Number of times 48 Hour Notice sent in the past 12 months

_____ Number of times service was terminated for non-payment over the past 12 months

Amortization Agreement on File: _____ YES _____ NO

Additional Information: _____

Resolution of the Issue and Feedback to Customer:

Board Action Taken: _____

Customer was contacted by _____ Phone, _____ US mail, _____ Email.

Date: _____ Initials: _____

Appropriate adjustments made to the account: Date: _____ Initials: _____

Notes added to the account: Date: _____ Initials: _____