Catalog of Enterprise Systems

Per SB272, Enterprise Systems are defined as:

SB272 defines and "enterprise system" as a software application or computer system that collects, stores, exchanges, and analyzes information that the agency uses and that meets the following conditions: (1) it is a multi-departmental system or a system that contains information about the public; and (2) it is a "system of record" – that is a system that serves as an original source of data within the agency.

Under SB 272, enterprise systems do not include information technology (IT) security systems (including firewalls and other cybersecurity systems); physical access control systems; employee identification management systems; video monitoring and other physical control systems; infrastructure and mechanical control systems (including those that control or manage street lights, electrical, natural gas, water, or sewer functions); systems related to emergency services (such as 911 dispatch and operations); or data and information that would reveal vulnerabilities to, or otherwise increase the potential for an attack on, the agency's IT system.

CATALOG OF ENTERPRISE SYSTEMS						
Vendor	Product	Purpose	Categories/ Types of Data	Custodian	Frequency Collection	Update
Continental Utility Solutions	UMS	Utility Billing	Customer contact information, water usage, work orders, and backflow info.	Customer Service	Daily	Daily
Microsoft Office 365 Business	Exchange	Email Management	Email, Contacts and Calendars	Customer Service and Management	Daily	Daily
Neptune	N -Sight Plus	Meter Reading	Meter Reading Data	Customer Service and Field Services	Daily	As Needed
Intuit	Quickbooks	District Financials	Accounts receivable and payable	Accounting Specialist	As Needed	As Needed
Stripe	Website Payment Portal	Customer payments	Contact information, usage and billing history.	Customer Service	Daily	Daily
WordPress	Avada Live	Website Management	Website content, calendars and documents for posting.	Administrative Services and Management	As Needed	As Needed